# MED D - Test Claim Scenario - Reject 70 with Reject A5 - Drug Excluded by Med D Law

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| **Next Steps** | * Determine if handled by CVS or the Client:   + Identify Client ID in PeopleSafe.   + Access the associated CIF.   + Locate the Coverage Determination section:     - If Client handles, then warm transfer to Client.     - If CVS Handles and the beneficiary is interested in alternatives, does not want alternatives or insists on an Exception, refer to [MED D - CCR - Coverage Determinations and Redeterminations (Appeals)](TSRC-PROD-004665). * Document account in PeopleSafe. |

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